

7. REPRODUCTIVE HEALTH/ MATERNAL CARE SERVICES

It is a health care service specifically for women during pregnancy, childbirth, and the postpartum period. It covers the healthcare from family planning, preconception, prenatal, and postnatal care in order to ensure a positive and fulfilling experience.

Office or Division:	City Health Department
Classification:	Simple
Type of Transaction:	G2C- Government to Citizen

Who may avail:	General Public			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
Individual Treatment Record (new)		Barangay Health Center		
PhilHealth Identification Card (new)		PhilHealth Office/ Branch		
4Ps/ OSCA/ PWD Identification Card (if applicable)		CSWD/ OSCA/ PDAO		
Mother-Baby Booklet (if applicable)		Barangay Health Center		
Maternal Club Identification Card (if applicable)		Barangay Health Center		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
-Get Queueing No.	-Provide Queueing No. and Ask for Patient's Name	None	1 min	BNS/ BHW
-Wait for Copy of ITR	- Retrieval of patient's folder or ITR/ Provide new ITR form		5 min	
-Filling out of ITR (Patient's Information)	-Admission (new record)	None	2 min	BNS/ BHW
-Undergo Admission/ Assessment	-Assessment of Records (old patient's record)		10 min	
	-Brief Interview about Chief Complaint/s	None	5 mins	RN/ RM
	-Vital Signs (BP, Height, Weight, Temperature)		10 mins	
	-History of Present Illness	None	10 mins	MD/ PGI
	-Past Medical History, Family History, Social and Obstetric History		5 mins	
	-Physical Examination (include abdominal examination, fundic height, fetal heart tone) -Provide request for CBC, Urinalysis, Syphilis		10 mins	

	<p>Screening, HIV screening, Hepatitis B Antigen Screening, Transvaginal/ Transabdominal ultrasound</p> <ul style="list-style-type: none"> -Provide prescription for vitamins supplements -Fill up mother –baby book -Discuss birth plan -Discuss breastfeeding -Discuss about birth spacing -Refer to RM/RN for Tetanus Toxoid Vaccination -Refer to Barangay Nutrition Scholar -Refer patient to Dental Service -Discuss follow up - Endorse Forms to RN/RM 		<p>5 mins</p> <p>5 mins</p> <p>5 mins</p> <p>10 mins</p> <p>5 mins</p> <p>5 mins</p> <p>1 min</p> <p>1 min</p> <p>1 min</p> <p>1 min</p>	
Proceed to RN/ RM Room	<ul style="list-style-type: none"> -Tetanus Toxoid vaccination -Provision of available supplements 	None	<p>5 mins</p> <p>5 mins</p>	RN/RM
Nutrition Service	<ul style="list-style-type: none"> -Assess Nutritional Status of Mother -Advise client on Nutritional build up for pregnant women 	None	<p>5 mins</p> <p>10 mins</p>	BNS
Dental Service	<ul style="list-style-type: none"> -Referral of client to Dentist on Duty -Provision of Basic Oral Health Care -Discuss plans for client's oral health -Discuss client's follow up 	None	<p>1 min</p> <p>15 min</p> <p>5 mins</p> <p>5 mins</p>	Dentist

Home Visit after delivery	-Home visit of client's who already delivered - Follow up outcome of delivery. - Advise follow up at health center	None	20 mins	RM/BNS/BHW
Check up after delivery	-Assessment of client -Discuss breastfeeding -Discuss Immunization schedule of baby -Discuss birth spacing and methods available -Provision supplements and Family planning commodities	None	10 mins 5 mins 5 mins 10 mins 10 mins	MD/RN/RM
Exit	Discharge of patient	None	1 min	RN/ RM/ AA
End of Transaction				